

United States Senate

WASHINGTON, DC 20510

October 27, 2025

The Honorable Frank Bisignano
Commissioner
Social Security Administration
6401 Security Blvd.
Baltimore, MD 21235

Commissioner Bisignano,

Your recent appointment as “Chief Executive Officer” of the Internal Revenue Service (IRS) raises serious questions, regarding both the legal grounds for the appointment and your ability to capably manage two vital public institutions.

As the Commissioner of the Social Security Administration (SSA), you are currently responsible for leading an organization with over 50,000 employees across over 1,200 offices with an operating budget of over \$14 billion. In your new, additional role as the first-ever “Chief Executive Officer” of the IRS, you are tasked with “managing the organization and overseeing all day-to-day IRS operations.” This new role makes you responsible for the day-to-day management of an organization with over 74,000 employees across over 500 offices with an operating budget of over \$12 billion.

The SSA is responsible for paying over \$1.4 trillion in benefits to more than 73 million Americans, while the IRS oversees major tax relief programs like the Child Tax Credit (CTC) and Earned Income Tax Credit (EITC) and is responsible for collecting nearly \$5 trillion in federal revenues each year. In your short tenure at SSA, you have spent the majority of your time throwing up bureaucratic roadblocks to make it even harder for Americans to access their earned benefits. As a result, Americans continue to experience long wait times on the phone and weeks to get an appointment in the field office.

The proper functioning of the SSA and IRS is vital to the well-being of tens of millions of Americans. Unfortunately, this administration has demonstrated nothing but hostility to these agencies through illegal firings, office closures, and restructurings. At the SSA alone, nearly 6,000 employees, roughly 10% of the workforce, have been forced out since the start of the year. To date, the IRS has lost more than 25,000 employees. In addition to the massive staffing losses, rank-and-file employees from both agencies are required to report in-person under your direction. Yet at any given time, you will be working remotely for one of your jobs. Americans deserve a full-time commissioner at each agency who is wholly dedicated to its mission, not someone who is simply mailing it in.

Given the vital nature of these agencies, the American people deserve to know how you plan to handle this challenge.

1. How do you intend to adequately manage the SSA while “overseeing all day-to-day IRS operations,” given these two agencies are headquartered in different cities?
2. The SSA continues to grapple with disruptions from DOGE cuts to agency staff and operations, including long phone wait times that led you to shift field office staff off of their normal responsibilities. How do you intend to improve SSA operations and ensure benefits are not disrupted while also managing IRS operations with tax filing season approaching?
3. Do you intend to delegate operations of either or both agencies, including duties of your Senate-confirmed position as Commissioner of the SSA? If so, please list the individuals who will be delegated with such responsibilities.
4. Under what statutory authority has your new role of “Chief Executive Officer” of the IRS been created?
5. Treasury officials have indicated President Trump intends to nominate a new Commissioner to lead the IRS. Do you intend to stay on in your role as CEO, should this future nominee be confirmed?

The American people and the dedicated civil servants of the SSA and IRS deserve dedicated, competent leadership. To date, the Trump administration has instead delivered chaos and disruption. We request a prompt response.

Sincerely,



Ron Wyden
United States Senator
Ranking Member, Committee
on Finance



Charles E. Schumer
United States Senator



Elizabeth Warren
United States Senator